

### Key Updates for Your Membership Renewal

1. Membership renewals will run from **mid-May to 30 June 2024**.
2. **Members can certify early online** before the renewals portal opens.
3. **Member profile pages enhanced** to improve members' ability to connect with peers. (NEW)
4. **YPO Community Standards featured more prominently** within portal to provide a more intentional experience. (NEW)
5. **YPO Member Care now available 24/7 and added WhatsApp and SMS/Text** channels and to improve access and better serve members' needs. (NEW)
6. **Redesigned renewals portal pages** to improve performance, navigation and member experience. (NEW)
7. Chapter membership requests are now automated so **members can self-manage chapter transfer and secondary membership requests**. (NEW)

### Top 10 Questions

#### 1. How much do members pay?

Tier	Member Tier Description	Global Dues
1	Members who have not completed their 12th full year of membership before 1 July 2024	USD4,480
2	Members who have completed their 12th full year of membership before 1 July 2024	USD2,990
3	Members who are between the ages of 65 through 74 as of 1 July 2024	USD1,495
4	Members who are age 75 or older as of 1 July 2024	USD450

**Note:** All members will remain at the tier of dues they paid in FY23-24 until they reach the next tier (as defined above).

#### 2. When should I process my certification?

YPO emailed members in March and April 2024 with information and a link to the early certification portal. Certifying early is not a requirement. Members can opt to wait until the renewals portal opens where they will be presented with personalized certification requirements and screens. For more information about certification requirements, please refer to page 5.

#### 3. Does YPO automatically store my credit card?

YPO does not automatically record or store credit card information. Members may opt-in if they want to store their credit card for future use within the secure, online membership renewals portal. If you choose to store your credit card(s) within your digital wallet, they will be available for future membership renewals, YPO Safe Travel Solution and YNG Community enrollment for family members. However, your digital wallet will not be available to process payment for events or other user-pay experiences. You can always manage and/or delete your card(s) from your secure, personal profile on YPO Connect.

**Digital Wallet**
[Edit My Wallet](#)

Card No...	Name	Account	Exp Date	Default
— ADD CREDIT CARD				
* First Name		* Last Name		
<input type="text"/>		<input type="text"/>		
* Credit Card Number		* CVV	* Expiration Date	
<input type="text" value="Enter a card number..."/>		<input type="text" value="..."/>	Month: <input type="text"/> Year: <input type="text"/>	

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#### 4. Is grace available?

Yes, grace is available for members who qualify. If you apply for grace from within the renewals portal, your request will automatically be sent to your chapter chair or chapter membership officer for review and decision. If you apply for grace outside of the portal, your request will be submitted to the chapter chair and chapter membership officer of your primary chapter for approval. Refer to page 6 for more information.

#### 5. Can I pay my dues in installments or split the payment?

For members who live in a country or region served by PayPal (the online payment service), split payments and/or installments may be available. For more information, please refer to page 4. Members can pay dues using two or more credit cards by calling YPO Member Care (+1 800 425 5418). Please be aware, YPO must receive payment in full by the payment deadline of 30 June 2024. (For payments outside of the U.S., please note your bank may require you to notify them of any international payments that exceed a certain limit.)

#### 6. What are global dues if I choose the lifetime dues option?

Lifetime dues rates are based on your age and tenure and calculated based on the annual dues rates as a discount percentage off the total future dues payments, including inflation. For more information, please refer to page 8.

#### 7. Is acceptance of the YPO Community Standards required?

The YPO Community Standards define YPO's culture, explain what we want to achieve as a community and how we engage with one another. To complete membership renewal, members are required to reaffirm their commitment to our community standards including Generosity, Inclusivity and Respect and Trust, and also to accept YPO's Terms and Conditions. Making this information more prominent supports a member's intentionality in their acceptance of the principles, rules and regulations that guide our YPO life.

#### 8. How can I manage my chapter membership?

YPO recently launched the Chapter Membership Portal, designed to give members the ability to manage chapter affiliations in an accessible, transparent and automated online platform, 365 days per year. With this new self-service tool you can manage chapter updates, including transferring to a new primary chapter, graduating to a YPO Gold chapter, switching primary and secondary chapters and adding and removing existing chapters. By visiting the [Chapter Membership Portal](#) before you process your renewal, you are more likely to have your new/additional chapter affiliations before you process dues payment. Alternatively, you can also manage your chapter membership within the renewals portal.

#### 9. How can I maximize my YPO experience?

YPO is a uniquely personal journey offering an abundance of experiences and resources for members, their spouses/partners and children to reach their fullest potential, personally and professionally. Maintaining a robust and current YPO profile is the surest way to maximize valuable connections with peers. This year the renewals portal has expanded your opportunities to identify your business interests and areas of expertise. Within the online renewals portal, you can also choose to join one or more networks and learn about additional forum groups. While there you can also learn more about, enroll or re-enroll your family members in two exceptional programs: YPO Safe Travel Solution and the YNG Community (specifically for your 18-30 year old children). Learn more about the latter two programs on page 10. Plus, YPO's [member care experts](#) are available 24/7 to explore other YPO opportunities that may be particularly relevant to you.

#### 10. Whom do I contact if I need help?

YPO Member Care is available 24/7 to answer all your renewals questions and provide expert assistance with all things YPO. Contact YPO Member Care by email [conciierge@ypo.org](mailto:conciierge@ypo.org), phone +1 800 425 5418, [live chat](#), WhatsApp +1 469 256 6640 and SMS/Text +1 702 602 5323. (Standard messaging rates may apply.) You may also contact your chapter manager or [regional manager](#).

### Additional Information

#### RENEWING ONLINE

##### 1. How can I make sure my renewal experience with YPO is secure?

Please be aware that there may be phishing attempts targeting YPO members with requests for payment or personal information. Members can verify their YPO membership renewals interactions in the following ways:

- All YPO renewals emails will be sent from [concierge@ypo.org](mailto:concierge@ypo.org). Do not trust any other email address with renewal or lifetime membership dues invitations or offers. Look closely! Phishing attempts may come from addresses like @ypolifetime.org, @ypomembership.org, @ypowpo.org or other addresses that look legitimate.
- When you are in the renewals portal, verify the URL in your browser begins with <https://ypo.my.site.com/>.
- Before entering the secure renewals portal, you will be prompted for your YPO Connect password (unless you are already logged into Connect).

If you receive an email impersonating YPO, or if you're just not sure, do not click on any links or reply. Instead, reach out to YPO Member Care at [concierge@ypo.org](mailto:concierge@ypo.org) or +1 800 425 5418 to report the email.

##### 2. I forgot my YPO Connect password. What do I do?

When you attempt to log in, click "Forgot Password" and follow the on-screen instructions. Once complete, you will "land" on your Connect home page. A banner at the top of the page will guide you to the renewals portal.

##### 3. How long will it take me to renew my membership?

When renewals launch in mid-May, you will be notified via email with a link to our secure, online portal, <https://ypo.my.site.com/YPOMembership/s/>. (Please be sure to use the required capital letters.) Typically, members can process their renewal within 10-15 minutes. If you have a certification requirement, we recommend you have that information at hand to expedite your renewal. Key steps within the renewals portal include:

- Review and update your profile — newly enhanced, this information is critical in connecting with peers.
- Complete certification — if required and you did not certify early.
- Review optional benefits — YPO Safe Travel Solution and the YNG Community.
- Submit payment.

##### 4. What browsers are supported by the online renewals portal?

The YPO renewals portal is housed in the Salesforce platform. Salesforce recommends that you use the latest version of Google Chrome, Apple Safari, Microsoft Edge or Mozilla Firefox. Salesforce does not support Internet Explorer. The latest versions of the supported browsers are listed below and can be downloaded from the associated links.

Google Chrome	<a href="https://www.google.com/chrome/">https://www.google.com/chrome/</a>
Apple Safari	<a href="https://support.apple.com/downloads/safari">https://support.apple.com/downloads/safari</a>
Microsoft Edge	<a href="https://www.microsoft.com/windows/microsoft-edge">https://www.microsoft.com/windows/microsoft-edge</a>
Mozilla Firefox	<a href="https://www.mozilla.org/firefox/new">https://www.mozilla.org/firefox/new</a>

##### 5. I started my renewal online but did not finish. Can I continue online?

Yes, any action you completed within the portal is saved when you click "Continue" on each page. To complete your renewal, log into the portal via your home page on YPO Connect, or by going to <https://ypo.my.site.com/YPOMembership/s/>. You will automatically re-enter the system where you logged off.

##### 6. Am I required to accept the YPO Community Standards?

All members are required to accept all aspects of the YPO Community Standards, including the Code of Conduct and Membership Terms and Conditions. The Community Standards define YPO's culture, explain what we want to achieve as a

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community and how we engage with each other. New this year, YPO Community Standards are featured more prominently and on their own page within the renewals portal. Acceptance and signature are required to move forward in the renewals process.

### 7. Can I manage my requests to update my chapter membership?

YPO recently launched the new [YPO Chapter Membership Portal](#) so members can update or transfer primary chapters, add or change secondary chapters or graduate to YPO Gold. If you plan to make any chapter changes, this automated self-service portal will kickstart the process. You can use this portal year-round and if you process any chapter changes before renewals, your membership renewal will reflect your new chapter(s).

## MEMBERSHIP DUES

### 1. Did global dues increase?

Yes, per YPO Policies and Procedures, “YPO global dues will increase annually by a minimum of the increase in the consumer price index.” Each year the member-led board reviews our policies and dues for the coming fiscal year to set global dues. Your global dues are invested to improve member experiences, programs, and services including global connections, networks, learning programs and resources, strategic partnerships, spouse/partner and family programs and emergency support services. Refer to [page 78 of the YPO Operations Manual](#) for more information.

### 2. What payment methods are accepted?

YPO is committed to securely processing your dues payment; the safest method of payment is within our [secure renewals portal](#). We also accept the following methods of payment. For wire payments we recommend that you confirm the transaction details with YPO Member Care or with your chapter manager before transferring funds.

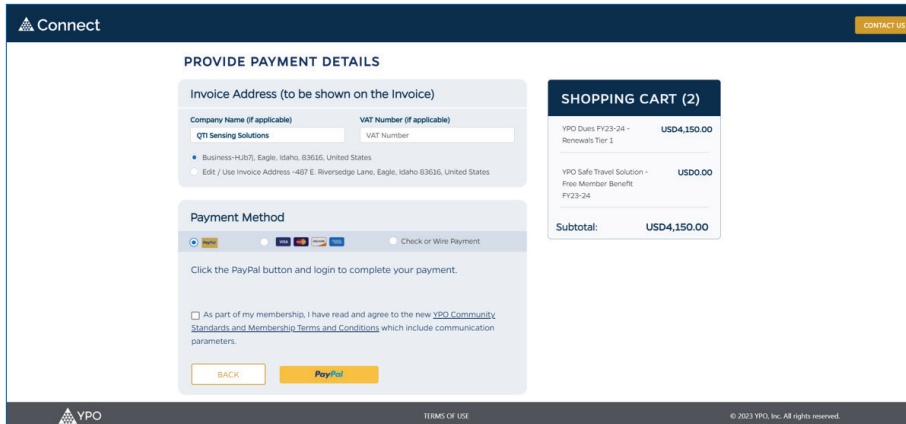
- Pay by PAYPAL (where available)  
You may submit payment within the renewals online portal using PayPal.
- Pay by CREDIT CARD (VISA, MasterCard, American Express and Discover)  
You may submit payment within the [secure renewals portal](#) or by calling YPO Member Care at +1 800 425 5418.
- Pay by CHECK (please make check payable to YPO and reference your name and member ID)  
Mail to: YPO, Inc., P.O. Box 202590, Dallas, TX 75320-2590, USA  
Send courier (overnight) mail to: YPO, Inc. – 202590, 2975 Regent Blvd., Irving, TX 75063, USA
- Pay by WIRE TRANSFER (please reference your name and member ID on wire form)  
Wells Fargo Bank N.A., 420 Montgomery Street, San Francisco, CA 94104, USA  
Swift Code: WFBIUS6S | ABA (Routing) Number: 121000248  
Beneficiary Name: YPO, Inc. Beneficiary Account: 4121315014

### 3. What is PayPal?

PayPal is an online financial company available in more than [200 countries/regions and supporting 25 currencies](#). YPO has partnered with PayPal as a convenience for members in payment of their YPO global dues. Depending upon a member’s geographic location, PayPal may offer features such as splitting payments across multiple credit cards and/or installment payments. PayPal is a third party online financial company. YPO is not responsible for PayPal’s products, services, platforms, policies, terms and conditions or account requirements. Members should review the [PayPal policies](#) for their country/region before using their service and products.

### 4. How do I use PayPal to pay my dues?

PayPal has been added as a payment option for YPO global dues — and chapter dues if YPO collects dues for your chapter. On the dues payment page within the renewals portal, you will see PayPal, Credit Card and Check or Wire Payment options. Select PayPal and login to complete your payment. Once complete, you will revert to the renewals portal where you can review your payment and finalize your renewal.



The screenshot shows the 'Connect' payment portal. On the left, under 'PROVIDE PAYMENT DETAILS', there is a section for 'Invoice Address (to be shown on the Invoice)' with fields for 'Company Name (if applicable)' (filled with 'QTI Sensing Solutions') and 'VAT Number (if applicable)'. Below this is a 'Payment Method' section with radio buttons for 'Check or Wire Payment' and 'PayPal'. A 'PayPal' button is visible. On the right, the 'SHOPPING CART (2)' shows two items: 'YPO Dues FY23-24 - Renewals Tier 1' for USD4,150.00 and 'YPO Safe Travel Solution - Free Member Benefit FY23-24' for USD0.00. The subtotal is USD4,150.00. A 'CONTACT US' button is in the top right corner.

### 5. What is the deadline for renewing my membership?

Renewals will launch mid-May and the final renewal date is 30 June 2024.

### 6. What happens if I miss the 30 June invoice payment due date?

Your current YPO dues are paid through 30 June 2024. In July 2024, your membership may lapse, and membership privileges are suspended. The renewals portal will remain open for you to complete your renewals. All resigned members will be assessed a USD300 fee to reinstate their membership.

### 7. How can YPO help me manage limitations placed on money transfers (e.g., bank, credit card, government) to the U.S.?

It is important that you inform your chapter manager or [regional manager](#) as early as possible if you anticipate issues with your dues payment caused by regulations or other limitations. If PayPal is available in your country/region, that service may provide options for remittance of your global dues payment. You can also contact YPO Member Care by email [concierge@ypo.org](mailto:concierge@ypo.org), phone +1 800 425 5418, [live chat](#), WhatsApp +1 469 256 6640 and SMS/Text +1 702 602 5323.

### 8. What happens to my event registrations if I miss the dues payment deadline?

If you have a confirmed registration or are on the waitlist for a YPO global or regional event and have not renewed your YPO membership before the 30 June deadline you may lose your registration and incur cancellation fees. YPO policy states that any member who is resigned from YPO for failure to pay dues and/or recertify loses all membership privileges, including event registrations (confirmed or waitlisted). Members who reinstate their membership after the 30 June deadline can re-register for an event. Reinstated members are placed at the end of the waitlist if there is one. We will send an email reminder to all non-renewed members holding an event registration approximately one week before the 30 June renewals deadline.

## RECERTIFICATION

### 1. How can I find the type of certification I need to provide?

In March 2024, YPO Member Care emailed each member with a certification requirement to let them know which type of certification (self or third party) they need to provide for FY24-25. Members were invited to process that certification early and provided a link to the [Early Certification Portal](#). If you have a certification requirement and did not submit it early, you will automatically be served your required certification form when you go online to renew your membership.

### 2. Who is required to certify?

- YPO members who are not graduating to YPO Gold for FY24-25.
- YPO Gold members who joined the Organization on or after 1 July 2018 and have been a member in good standing for less than six years (excluding their application year and years on grace).

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You may refer to this [Guide to Certification and Grace](#) for more information.

### 3. Are lifetime members required to certify?

All YPO and YPO Gold members — including members who choose lifetime membership — must follow the YPO Policies and Procedures regarding certification.

### 4. What is third party certification?

An independent third-party verification of a member's qualifications.

### 5. Who must third-party certify?

- All YPO members (and YPO Gold members who joined the Organization on or after 1 July 2018) and have been a member in good standing for less than six years (excluding their application year and years on grace) must third party certify every third year.
- All YPO members (and YPO Gold members who joined the Organization on or after 1 July 2018 who have been a member in good standing for less than six years excluding their application year and years on grace) who will serve on the YPO Global Board of Directors or on certain committees in FY24-25.
- All YPO members (and YPO Gold members who joined the Organization on or after 1 July 2018 who have been a member in good standing for less than six years excluding their application year and years on grace) who are currently on grace.
- All YPO members (and YPO Gold members who joined the Organization on or after 1 July 2018 who have been a member in good standing for less than six years excluding their application year and years on grace) reinstating after being absent for more than one year.

### 6. Who is exempt from certifying?

- YPO Gold members or members graduating to YPO Gold with a YPO join date prior to 1 July 2018.
- YPO Gold members who joined the Organization on or after 1 July 2018 and have qualified for six or more years without grace (not including their application year).
- YPO members who have qualified for six or more years without grace (not including their application year). These members will only be required to self-certify until graduating to YPO Gold.
- YPO members who have completed four third party certifications, not including third party certifications for leadership roles and/or re-qualifying after a period of grace. These members will only be required to self-certify until graduating to YPO Gold.

### 7. Who qualifies as an independent third party?

YPO's "Policy and Procedures Manual" defines accepted independent third party verifiers as:

- An external CPA, independent auditor, chartered accountant (CA) or attorney (not an employee of the member's qualifying company).
- Company annual report or 10-K filing is acceptable if:
  - Member's name, title and specific qualifying criteria is included (if member presides over a specific division, that division information must be reported separately within the annual report or 10-K filing).
  - Prepared and signed by an external CPA, independent auditor or chartered accountant.

## GRACE

### 1. What is grace?

Grace is a temporary exemption from submitting self or third party certification for membership renewal by a member who may not meet the membership qualification criteria at this time. All grace must be approved by the chapter chair or chapter membership officer of the member's primary chapter. You can refer to this [Guide to Certification and Grace](#) for more information.

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### 2. How can I apply for grace?

You can apply for grace within the membership renewal portal, which you can access via <https://ypo.my.site.com/YPOMembership/s/> or from Connect. All grace applications need to be submitted to the chapter chair and chapter membership officer of your primary chapter for approval. Once approved, the chapter will send the grace authorization to YPO Member Care to process and apply to your record.

### 3. How is grace calculated?

- All YPO members (and YPO Gold members who joined the organization on or after 1 July 2018) in good standing who have qualified for at least two years but fewer than six years (excluding their application year) are eligible for up to three years of grace.
- YPO members in good standing who have qualified for six or more years, excluding their application year and years on grace, are eligible for unlimited grace. Members who achieve this status will only be required to self-certify until they graduate to YPO Gold.
- No early grace requests will be granted.
- A one-year extension of grace is possible as an exception to the policy; a grace extension waiver should be submitted by the member's chapter to [waivers@ypo.org](mailto:waivers@ypo.org) for approval by the Peer Review Panel.
- The grace period is applied in one-year increments (1 July to 30 June) regardless of when the member applies for the grace. It is not necessary for a member to expend all available grace before requalifying.
- A member may request to go on grace at any time during the fiscal year, provided that the grace period corresponds to the beginning of the fiscal year for which the member does not qualify and is applying for a grace period. (Fiscal year is 1 July to 30 June.) For example, if a member applies for grace for FY24-25, and the member is granted a grace period, the grace period starts on 1 July 2024, regardless of when during that fiscal year the grace period is approved.

### 4. Can I apply directly to YPO Member Care for grace approval?

Your chapter chair and chapter membership officer are responsible for processing grace requests. YPO Member Care will forward your request to your chapter chair and chapter membership officer for approval. YPO Member Care can also advise you on the number of years of grace available to you.

### 5. What are the options if I do not have grace available?

- Please reach out to [concierge@ypo.org](mailto:concierge@ypo.org) to confirm alternative solutions. We may be able to help you certify with an enterprise value option or by combining values from multiple businesses you lead.
- YPO members may voluntarily choose to retroactively certify for FY20-21 and/or FY21-22, which can be counted toward accrual of grace. Please email [concierge@ypo.org](mailto:concierge@ypo.org) to learn about your options.
- YPO members with join dates prior to 1 July 2018 and no grace available may graduate to YPO Gold if they are age 48 or 49 as of 30 June 2024. YPO members who are not eligible to graduate into YPO Gold and do not have grace available may resign and apply to reinstate their membership once they are able to qualify.
- YPO Gold members with a join date on or after 1 July 2018, in good standing who have qualified fewer than six years (excluding their application year and years on grace) and who do not have grace available may resign and apply to reinstate their membership once they are able to qualify.

### 6. Do I still pay YPO dues and chapter dues while on grace?

Yes, members remain responsible for paying YPO and chapter dues while on grace.

### 7. What certification do I need to provide when coming off grace?

Third party certification is always required when coming off grace in the subsequent membership renewals period. A third party certification is one which must be verified by an external CPA, independent auditor, chartered accountant or attorney.

### GRADUATING TO YPO GOLD

#### 1. What are the requirements for being a YPO Gold member?

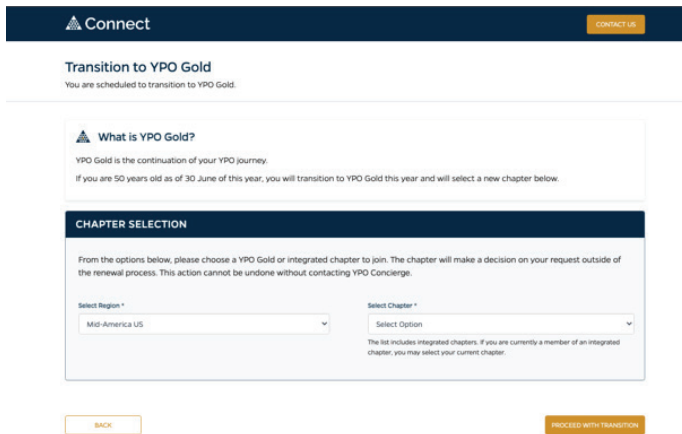
- All YPO members who are age 50 by 30 June 2024 must graduate to YPO Gold.
- YPO members are eligible to graduate to YPO Gold at the age of 48.

#### 2. I am graduating to YPO Gold this year. Can you describe my renewal experience and options?

Your renewal process will be virtually the same as it has always been. You will be able to update your profile, consider additional, exclusive member benefits and pay your membership dues within the renewals portal at <https://ypo.my.site.com/YPOMembership/s/>. If you have a certification requirement, you should be presented the required certification form within the portal. You can refer to this [Graduate to YPO Gold flyer](#) and also see below for the easy two-step process:

1. Select your region from the drop down list.
2. Select your YPO Gold chapter from the drop down list.

**TIP:** If you are a member of an integrated chapter, select that chapter.



The screenshot shows a web interface for transitioning to YPO Gold. At the top, there is a 'Connect' button. Below it, the heading 'Transition to YPO Gold' is followed by the text 'You are scheduled to transition to YPO Gold.' The main content area is titled 'What is YPO Gold?' and explains that YPO Gold is the continuation of the member's journey. Below this is a 'CHAPTER SELECTION' section with instructions to choose a YPO Gold or integrated chapter. There are two dropdown menus: 'Select Region \*' (currently showing 'Mid-America US') and 'Select Chapter \*' (with a 'Select Option' placeholder). A note below the chapter dropdown states: 'The list includes integrated chapters. If you are currently a member of an integrated chapter, you may select your current chapter.' At the bottom of the form are 'BACK' and 'PROCEED WITH TRANSITION' buttons.

#### 3. Where can I learn more about graduating to YPO Gold?

If you would like to talk to a YPO peer who has graduated to YPO Gold, please contact your chapter manager or [regional manager](#), or contact YPO Member Care by email [concierge@ypo.org](mailto:concierge@ypo.org), phone +1 800 425 5418, [live chat](#), WhatsApp +1 469 256 6640 and SMS/Text +1 702 602 5323. [Go for the Gold](#) shares more information about the benefits and opportunities of YPO Gold membership.

### LIFETIME DUES MEMBERSHIP STATUS

#### 1. I have paid my lifetime dues in full, but I still want to purchase YNG and YPO Safe Travel Solution for my family. How can I enroll?

Lifetime dues members who do not have a certification requirement and are paid in full can go directly to the [Optional Benefits page](#) to enroll family members in YNG and/or YPO Safe Travel Solution.

#### 2. Who is eligible to select the lifetime dues option?

- Members who have six years of tenure and unlimited grace.
- All YPO Gold members and members eligible to transition with a join date prior to 1 July 2018.

#### 3. What are the benefits of lifetime dues membership?

The lifetime dues option is often selected by members who foresee a change in their business and/or by members whose companies pay their dues. Lifetime dues members receive the following benefits:

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- Significant savings on YPO dues — up to 62% based on age and tenure.
- No annual YPO dues increases.
- No fluctuations in exchange rates with the U.S. dollar.

#### 4. How can I explore my options?

**Lifetime dues rates and payment options** are based on a member's age and tenure. If you are eligible for lifetime dues membership, you will be presented with a custom quote and payment options (if available) within the renewals portal. You can also contact YPO Member Care by email [concierge@ypo.org](mailto:concierge@ypo.org), phone +1 800 425 5418, [live chat](#), WhatsApp +1 469 256 6640 and SMS/Text +1 702 602 5323.

#### 5. Is certification required for lifetime dues members?

Lifetime dues members are required to adhere to the certification requirements within the YPO "[Policies and Procedures Manual](#)." For more information about certifications, refer to page 5 in this FAQs document.

#### 6. Do lifetime dues members, still pay chapter dues?

Yes, lifetime dues members are still responsible for payment of chapter dues. If YPO collects dues for your chapter, you can pay those dues within the renewals portal.

### YPO EVENTS

#### 1. Where can I learn about upcoming events?

**YPO Flagship Events** combine dynamic destinations, exclusive expert resources, and the most impactful ways to connect with your spouse/partner, family and other global leaders. Members and spouses/partners with access to Connect can find all categories of upcoming events by visiting the event directory on YPO Connect. Events can be sorted by relevant criteria including topic, location, network, date and more.

### MEMBER VOUCHERS

#### 1. I am a new member. What are the expiration dates for the New Member Voucher/Credit (NMV)?

New members with a join date of 29 September 2021 or after need to complete the three onboarding programs (Forum Basics, New Member Welcome Call and Completing Connect Profile) to earn the USD2,000 voucher/credit. Once complete, the new member voucher/credit is issued, and the voucher is valid for two years from the YPO join date.

### LEADERSHIP AND GLOBAL EXPERIENCE

#### 1. How can I grow my leadership skills as a YPO champion?

**YPO's champion model** is distinctive, providing members with the ultimate experiential leadership learning. Members learn to lead through influence instead of authority, which leads to deeper bonds and more connections. Today, more than 10,000 champions lead thousands of initiatives each year. Grow your leadership skills through being a servant leader to chief executives within YPO.

#### 2. How can I create connections beyond my chapter?

You may consider expanding your connections and relationships outside of your chapter and forum by joining one or more of the [32 YPO networks](#), trusted communities focused on business, family, personal and impact. And your spouse/partner is welcome to join all personal, family and impact networks, too. Global forum and [YPO MicroForum™](#) provide members, and sometimes spouses/partners, opportunities to connect with peers beyond their chapters. You may also reach out to YPO Member Care for help with expanding your connections. We are available 24/7 by email [concierge@ypo.org](mailto:concierge@ypo.org), phone +1 800 425 5418, [live chat](#), WhatsApp +1 469 256 6640 and SMS/Text +1 702 602 5323.

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### 3. How else can I engage with and get support from the YPO global community?

- YPO Concierge is your global expert for all things YPO. Our member care experts can introduce you to the most relevant YPO communities, experiences, events and peers that will help enrich your journey.
- Reach out to your chapter manager and network manager to learn about MicroForum™ opportunities within your chapter, region and network.
- Let the YPO community help you. YPO Member Care confidentially connects members and spouses/partners through M2Mx to share guidance on health, business and personal issues.

## OPTIONAL BENEFITS FOR MEMBERS

### 1. What is YPO Safe Travel Solution?

YPO partnered with FocusPoint International's Care and Assistance Plus (CAP™) to create YPO Safe Travel Solution, a comprehensive travel program. YPO Safe Travel Solution provides 24/7 crisis assistance services including medically necessary evacuation (if hospitalized and fit to travel), legal, medical and dental referrals, translation services, cash advances, security evacuation and assistance and more.

PLEASE NOTE: This is not medical or trip insurance and will not pay or reimburse doctor, hospital or travel expenses.

### 2. How much does YPO Safe Travel Solution cost and what is the coverage period?

This comprehensive program is free to all members and can be purchased for immediate and extended family members for USD145 per person. Coverage extends to 30 June 2025.

### 3. What family members are eligible for YPO Safe Travel Solution?

Eligibility now includes extended family. Members can enroll a spouse/partner, children, children's spouses/partners, grandchildren and parents.

### 4. How can I learn more about YPO Safe Travel Solution?

You can learn more about YPO Safe Travel Solution through [this informational flyer and FAQs](#), or by contacting [concierge@ypo.org](mailto:concierge@ypo.org) or +1 800 425 5418.

### 5. What is the YNG Community?

The [YNG Community](#) is the exclusive, Only-in-YPO experience designed specifically for your young adult children, ages 18-30. Like YPO, the YNG community is global (with more than 5,000 members) and is active in skills-building and career growth, forum and networking, access to jobs and internship opportunities with YPO members' companies, leadership and learning opportunities and social events — locally and globally.

### 6. What are the benefits of YNG?

Through YNG, your young adult children will have access to a full slate of online, virtual and in-person events and programming through which they can:

- Experience the trusting environment of forum, starting with forum training.
- Open the doors to new opportunities through professional networking.
- Expand strengths through skills-building, learning events and internships.
- Grow through 1:1 mentorship with YPO members.
- Build skills with new leadership opportunities as event champions and in other roles.

### 7. Who can join the YNG Community?

All young adult children of YPO members between the ages of 18-30 can join YNG. All participants in YNG must be enrolled by their YPO member/parent. The easiest way to enroll your young adult child(ren) in this exceptional experience is within the membership renewals portal at <https://ypo.my.site.com/YPOMembership/s/>. Cost is USD295 per young adult with a maximum of USD895 per family.

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## Membership Renewals FY24-25

### Frequently Asked Questions

#### 8. How can I learn more about YNG?

YPO members and their young adult children can learn more by accessing [this flyer](#) and by visiting the [YNG website](#). Members can also contact [yng@ypo.org](mailto:yng@ypo.org), [concierge@ypo.org](mailto:concierge@ypo.org), or reach out to their chapter manager or [regional manager](#) for more information.