

## Nitin

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**From:** Gyanendra Mishra  
**Sent:** 08 February 2023 15:39  
**To:** corporate.postpaid@airtel.com; enterprise@in.airtel.com  
**Cc:** Yogesh Kumar; Rakesh Lamba; Accounts Users  
**Subject:** wrongly charged late payment charges INR 658.98 in current bill (Relationship number: 1370345676)  
**Attachments:** 1370345676\_BM2306I004446661.pdf; 1370345676\_BM2306I005057289 (1).pdf; 3432\_001.pdf; 1370345676\_BM2306I005583945 (1).pdf  
**Importance:** High

Dear Team,

We have incorrectly levied late payment charges INR 658.98 in current bill dated 3<sup>rd</sup> Feb 2023 invoice no. BM2306I005583945 Airtel monthly bill Relationship Number 1370345676

I had paid the previous bills on time through NEFT (bank details attached) before the due date but in the summary of adjustments Airtel adjusted the last two months payment dated 1st Feb 2023.

You are requested to kindly look into the same and reverse the wrongly levied late payment fee at the earliest.

### KRISUMI CORPORATION PRIVATE LIMITED

Relationship number: 1370345676

- 1) Bill number: BM2306I004446661  
Bill date: 03-Dec-2022  
Due Date: **21-Dec-2022**  
**Payment Date: 12-Dec-2022 by NEFT As per our bank record**
- 2) Bill number: BM2306I005057289  
Bill date: 03-Jan-2023  
Due Date: **21-Jan-2023**  
**Payment Date: 06-Jan-2023 by NEFT As per our bank record**

Invoice ID	Billable ID	Status	Start Date	End Date	Due Date
BM2306I005057289	1370345676	Paid	2 Dec 2022	2 Jan 2023	21 Jan 2023
BM2306I004446661	1370345676	Paid	2 Nov 2022	2 Dec 2022	21 Dec 2022

Warm Regards,



Gyanendra Mishra

Assistant Manager - IT

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