


TAX INVOICE

1.e-Invoice Details	
IRN: f933841ea6926263e540fbf970a05309686097f2fc84e414dbbf57819cfd2908	
Ack No.: 142517996118547	Ack Date: 2025-08-05 17:15:00

From: Girikon Solutions Pvt Ltd B 24, Sector 65, Noida - 201301 GSTIN: 09AAFCG9102R1Z1 PAN: AAFCG9102R State: Uttar Pradesh State Code: 09 Reverse Charge: No	Kind Attn: Shalini Jha Krisumi Corporation Pvt. Ltd. Krisumi Sales Lounge, Sector 36A, Tehsil -Manesar, Sihi, Gurugram, Haryana - 122004 GSTIN: 06AAECV0565A1ZR PAN: AAECV0565A Place of Supply: Haryana State Code: 06	Date: 5 th Aug, 2025 Invoice# GSPLKCPL-25-1028 
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#	Description (Information & Technology Services SAC: 998314)	Qty	Rate /Yearly	Discount	Amount
1	Girik CTI (For the Period 10th Aug 2025 to 9th Aug 2026) CTI Salesforce App Integration Engagement Channels: • CTI	1	1,07,964	0%	1,07,964
2	CTI User Licenses • Includes (10 CTI Licenses,) • Standard Rate: ₹2499 per license/month • Discounted Rate: ₹1550 per license/month	10	2,99,880	37.98%	1,86,000
3	AI Transcript License • Includes (AI Sentiment Analysis, AI Call Analysis, AI Call Summary) • Standard rate - ₹499 per license/month • Discounted rate - ₹299 per license/month	10	5,988	50.06%	35,880
4	AI Voice Calling Agent License • Includes (AI Voice Agent,) • 10 Numbers for AI • Handles 10 concurrent calls • Standard Rate: ₹29,999 per license/month • Discounted Rate: ₹24,999 per license/month	1	3,59,988	16.67%	2,99,988
5	GirikCTI Mobile App License • Mobile App for GirikCTI • ₹100 per license/month	10	1000	0%	12,000
6	Implementation Cost (One Time)	10	99,999	100%	0
7	Additional AI Transcript Tokens - 1 Million Token (4 characters = 1 token)	0	1,499	NA	0
8	Additional AI Voice Agents minutes	0	2.21/minute	0%	0
Total PAYABLE					6,41,832.00
IGST@ (18.00%)					1,15,530.00
Grand Total (INR) (Rounded)					7,57,362.00
Amount (in words): INR Seven Lacs Fifty Seven Thousand Three Hundred Sixty Two Only.					

COUNTRY SPECIFIC DIALING

BELOW CHARGES ARE SUBJECT
TO CHANGE

Destination Country	Outbound call	Inbound call	Number charges	Transfer charge/invocation
India	Unlimited	Unlimited	1 Included with 1 India license	NA

Terms & Conditions

- All payments to be made in favor of '**Girikon Solutions Private Limited**'
- Payment **Upfront**.
- Any transfer/courier charges, expenses related to remittance of payment to be incurred by the customer
- TDS will be deducted as per Government Norms
- By signing and accepting the estimate, you acknowledge that you have reviewed and consent to the GirikSMS & GirikCTI a product of Girikon, Master Service Agreement. This includes the specific terms detailed in the quotation and confirms your intent to proceed with the purchase of the mentioned product. For further details, refer to the GirikSMS MSA : <https://www.giriksms.com/terms-conditions/>

Important Notes & Terms – GirikCTI & AI Voice Agent Pricing

- 1. Contract Duration**
 - The pricing is applicable for a 1-year contract.
- 2. Scope of Pricing**
 - Pricing is exclusive to the GirikCTI application.
 - Includes CTI calling, AI Voice Agent License, and number/channel as procured.
 - GST is applicable to the cost provided.
- 3. Call & Minute Classification**
 - Calling minutes and phone numbers are billed separately from AI voice minutes.
 - Domestic calling within India is free with applicable licenses.
 - Unlimited Inbound calls are not on Toll free as per guidelines.
 - International calling (via CTI Users or AI Voice Agents) will incur per-minute charges as per country-specific pricing & number procurement.
- 4. Concurrency & Channel Guidelines**
 - AI Voice Agents support up to 3 concurrent calls only in India.
 - For standard CTI voice calling, concurrency is based on the number of user licenses procured.
 - For international calling, concurrent call capacity is determined by the channels and numbers provisioned per target country.
- 5. Provider-Linked Charges**
 - Charges related to and not limiting to CTI calls, voice minutes, AI voice minutes, phone numbers, and AI token usage are subject to change based on updates from the respective third-party providers.
- 6. AI Voice Agent – International Calling**
 - To enable AI Voice Agents for international calling, country specific numbers, and per-minute charges apply based on the selected country, in addition to the AI Voice minutes.
 - If dedicated numbers are not provisioned, calls will be routed via the next available local/international number, which may impact local presence.
 - Each country requires its own dedicated number(s), to dial locally & number for AI Voice Agent to work.

7. Support Services

- A Support Bucket of Hours, valid for 2 months, is included in the package.
- This covers:
 - ❖ Implementation assistance
 - ❖ Technical support
 - ❖ Training sessions
 - ❖ Ongoing maintenance

8. Customization Requests

- Any customization requests outside of the standard implementation scope will be billed separately.
- Pricing will be shared based on the effort and scope of the requested customizations.

9. Cancellation & Invoicing Terms

- Cancellation is permitted within 3 days of approval (via email or signed agreement).
- Once invoiced, the full amount becomes payable with no refund or reversal.

10. Compliance & Responsibility

- Any non-compliance with usage or configuration policies may result in penalties, fully borne by the customer.

11. Safeguard Clause

- All services are reliant on third-party telecom and AI providers.
- ❖ Pricing, availability, and performance may vary with changes on the provider’s end.
- ❖ GirikCTI is not liable for any service disruption or pricing updates beyond its control.

• **Customers are advised to:**

- ❖ Regularly review usage.
- ❖ Align provisioning with current and future business needs.
- ❖ Select countries carefully when planning for international AI Voice Agent rollouts.

<p>Payment Details</p>	
<p>All payments to be made by Demand Draft / Crossed Check in favor of: Girikon Solutions Private Limited OR For online transfer please use following information Girikon Solutions Private Limited Bank: AXIS BANK LTD. A/C NO: 915020017588073 IFSC CODE: UTIB0000723 BRANCH: SECTOR 62 NOIDA UP</p>	<p>CIN NO: U74140DL2015PTC277059 For Girikon Solutions Private Limited</p> <p>Authorised Signatory (Shailendra Jha)</p>